

No. 19024/03/2021-E.IV
Government of India
Ministry of Finance
Department of Expenditure

North Block, New Delhi.
Dated the 31st December, 2021

OFFICE MEMORANDUM


Subject: Modification of instructions regarding Booking of Air Tickets on Government account.

The undersigned is directed to refer to this Department's O.M. No. 19024/03/2021-E.IV dated 31.12.2021 on the subject cited above vide which it has been decided that in view of the disinvestment of Air India, in all cases of air travel where the Government of India bears the cost of air passage, air tickets shall be purchased from the three Authorized Travel Agents viz.

- i) M/s Balmer Lawrie & Company Limited (BLCL),
- ii) M/s Ashok Travels & Tours (ATT)
- iii) Indian Railways Catering and Tourism Corporation Ltd. (IRCTC)

2. The choice of the travel agent for booking of ticket by the individual Ministry/Department will depend on the quality of service provided, additional facilities viz. excess baggage, cancellation and rescheduling facility. The Administrative Ministries of the three authorized agents may ensure that all the three agencies apart from providing facilities through dedicated staff, also provide option for booking tickets directly through a application as a functionality on their website, specifically for Central Govt. employees posted in areas in the country where the services of authorized travel agents may not be easily available.

3. This is issued with the approval of the Finance Secretary & Secretary (Expenditure).


(Nirmala Dev)
Director

To,

1. Secretary, Ministry of Civil Aviation, Rajiv Gandhi Bhawan, New Delhi.
2. Secretary, Ministry of Railways, Rail Bhawan, New Delhi.
3. Secretary, Ministry of Petroleum & Natural Gas, Shastri Bhawan, New Delhi
4. Secretary, Ministry of Tourism, Transport Bhawan, Parliament Street, New Delhi

Copy to :

1. Chairman and Managing Director Balmer & Lawrie
2. Chairman and Managing Director, IRCTC, 11th Floor, Statesman House, Barakhamba Road, New Delhi – 110001.
3. Chairman and Managing Director Ashoka Tour & Travels.